

**Easterling, Deborah**

229410

**From:** Easterling, Deborah  
**Sent:** Wednesday, April 27, 2011 11:37 AM  
**To:** 'cggantt@windstream.net'  
**Subject:** RE: Rate Encrease

Dear Dianna and Charles Gantt:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

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**From:** [cggantt@windstream.net](mailto:cggantt@windstream.net) [mailto:[cggantt@windstream.net](mailto:cggantt@windstream.net)]  
**Sent:** Tuesday, April 26, 2011 8:51 PM  
**To:** Contact  
**Subject:** Rate Encrease

<< File: Letter\_of\_Protest\_Form\_pub\_0001.pdf >>

RECEIVED

APR 27 2011

PSC SC  
MAIL / DMS



\* Required Fields

Date: \* April 27, 2011

**Letter of Protest**  
**in Docket \* \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_**

**Print**

**Email**

**Protestant Information:**

Name \* Dianna and Charles Gantt

Mailing Address \* 466 Greenetree Lane

City, State Zip \* Lexington, SC 29072 Phone \* 803 356-4932

E-mail cggantt@windstream.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

Customer of Carolina Water

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

As a homeowner, you can't select your utility provider, you are stuck with who services your area. As a result you have to put up with whatever they provide, with little or no say about what you have to pay for the service they provide. We have been provided adequate service but not great. Several times over the years there have been sewer overflows, and when they installed a backup generator to help solve the issue, they didn't even bother to hook it up, it was just for show! In short, the water and sewer service provided is over priced, especially when compared to similar providers in the area. Also, I believe the water we are now being provided comes from the City of Lexington, which makes Carolina Water a middleman. Why should that warrant such an extreme rate increase?

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

No.